# HAMED QAHRI-SAREMI, PH.D.

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Google Scholar Profile

## **ACADEMIC APPOINTMENTS**

10/10/10/10/10/10/10/10/10/10/10/10/10/1	
College of Business, Colorado State University Assistant Professor of Computer Information Systems	08/2021 – Present
College of Computing & Digital Media, DePaul University Assistant Professor of Information Systems SAP University Alliance Program Coordinator for DePaul University	01/2017 - 06/2021
College of Business and Management, University of Illinois at Springfield Assistant Professor of Management Information Systems	08/2014 – 12/2016
EDUCATION	
DeGroote School of Business, McMaster University PhD, Business Administration, Concentration in Information Systems	09/2008 – 11/2014

## School of Engineering, Tarbiat Modares University

Master of Science, Information Technology Engineering 09/2003 – 08/2005

# Iran University of Science and Technology

Bachelor of Science, Industrial Engineering 09/1998 - 08/2003

## **RESEARCH INTERESTS**

Users Behaviors on Digital Platforms; Computer-Mediated Communication; User-Generated Contents; Online Review Platforms; Social Media Platforms.

### **JOURNAL PUBLICATIONS**

- 1) **Qahri-Saremi, H.** and Turel, O. 2023. (equal contributions) "Situational Contingencies in Susceptibility of Social Media to Phishing: A Temptation and Restraint Model". *Journal of Management Information Systems* (forthcoming).
- 2) Turel, O. and **Qahri-Saremi, H.** 2023. (equal contributions) "Responses to Ambivalence toward Social Networking Sites: A Typological Perspective". *Information Systems Journal* (forthcoming), pp. 1-32.

- 3) **Qahri-Saremi, H.** and Montazemi A.R. 2022. "Negativity bias in the diagnosticity of online review content: the effects of consumers' prior experience and need for cognition". *European Journal of Information Systems* (forthcoming), pp. 1-18.
  - Mentioned in a recent article published in CSU's SOURCE: <a href="https://biz.source.colostate.edu/negative-online-reviews-impact-study/">https://biz.source.colostate.edu/negative-online-reviews-impact-study/</a>
- 4) **Qahri-Saremi, H.**, Vaghefi, I., and Turel, O. 2021. "Profiles of Responses to Social Networking Sites Addiction: Identification, Personality Predictors, and Outcomes". *The DATA BASE for Advances in Information Systems* (52:4), pp. 65-91.
- 5) Roberts, N., **Qahri-Saremi, H.**, & Vijayasarathy, L. 2021. "Understanding IT Value at the Managerial Level: Managerial Ambidexterity, Seizing Opportunities, and the Moderating Role of Information Systems Use", *The DATA BASE for Advances in Information Systems* (52:3), pp. 39-55.
- 6) Turel, O., **Qahri-Saremi, H.**, and Vaghefi, I. 2021. "Introduction to the Special Issue: Dark Sides of Digitalization," *International Journal of Electronic Commerce* 25(2), 127-135.
- 7) **Qahri-Saremi, H.** and Montazemi A.R. 2021. "How to Enhance the Effectiveness of Online Review Platforms," *Rutgers Business Review* 6(1), 71-78.
- 8) **Qahri-Saremi, H.**, and Turel, O. 2020. "Experience of Ambivalence and the Dual Nature of Coping Responses: A Multi-Method Investigation of Post-Adoptive Information Systems Use," *Journal of Management Information Systems* (27:3), pp. 820-848.
- 9) Vaghefi, I., **Qahri-Saremi, H.**, and Turel, O. 2020. "Dealing with social networking site addiction: a cognitive-affective model of discontinuance decisions," *Internet Research* (30:5), pp. 1427-1453.
- 10) **Qahri-Saremi, H.** and Montazemi A.R. 2019. "Factors Affecting the Adoption of an Electronic Word of Mouth Message: A Meta-Analysis," *Journal of Management Information Systems* (36:3), pp. 969-1001.
- 11) Turel, O., Matt, C., Trenz, M., Cheung, C. M. K., D'Arcy, J., **Qahri-Saremi, H.,** Tarafdar, M. 2019. "Panel Report: The Dark Side of the Digitization of the Individual," *Internet Research*, (29:2), pp. 274-288.
  - This paper is based on discussions among three invited panelists D'Arcy, J., Qahri-Saremi, H., and Tarafdar, M. in an expert panel on "The Dark Side of the Digitization of the Individual" as a part of a workshop held in the International Conference on Information Systems in December 2018 in San Francisco, CA (See <a href="http://doti.is-research.com/index.php/8-doti/13-expert-panel-dark-side-of-doti">http://doti.is-research.com/index.php/8-doti/13-expert-panel-dark-side-of-doti</a>). The first four authors are the workshops organizers, and the last three authors are the expert panelists in an alphabetical order.
- 12) Turel, O., and **Qahri-Saremi, H.** 2018. "Explaining Unplanned Online Media Behaviors: Dual-System Theory Models of Impulsive Use and Swearing on Social Networking Sites," *New Media & Society*, (20:8), pp. 3050–3067.
  - New Media & Society was ranked 2 in the field of Communication by the Journal Citation Report 2018 and has been consistently ranked among top-tier Communication journals.

- 13) Abedin, B., and **Qahri-Saremi, H.** 2018. (equal contributions) "Introduction to the Special Issue Social Computing and Service Innovation: A Framework for Research," *Journal of Organizational Computing and Electronic Commerce* (28:1), pp. 1-8.
- 14) Turel, O., and **Qahri-Saremi**, **H.** 2016. (equal contributions) "Problematic Use of Social Networking Sites: Antecedents and Consequence from a Dual System Theory Perspective," *Journal of Management Information Systems* (33:4), pp. 1087-1116.
  - Mentioned in several media outlets, placing it in the top 5% of research outputs by Altmetric and among the most "trending research" papers on Taylor and Francis publication.
  - Ranked #1 out of the 131 JMIS papers with Altmetric scores, so far (see: <a href="https://www.altmetric.com/details/17388342#score">https://www.altmetric.com/details/17388342#score</a>).
- 15) **Qahri-Saremi, H.**, and Turel, O. 2016. (equal contributions) "School Engagement, Information Technology Use, and Educational Development: An Empirical Investigation of Adolescents," *Computers & Education* (102), pp. 65-78.
- 16) Montazemi, A.R., and **Qahri-Saremi, H.** 2015. (equal contributions) "Factors Affecting Adoption of Online Banking: A Meta-Analytic Structural Equation Modeling Study," *Information & Management* (52:2), pp. 210-226.
  - Listed among the top 25 most downloaded papers from Information and Management for six months after its publication.
- 17) Montazemi, A.R., and **Qahri Saremi, H.** 2014. (equal contributions) "Factors Affecting Adoption of Internet Banking," *The European Financial Review* (December 2013–January 2014), pp. 18-20.
- 18) Montazemi, A.R., Pittaway, J.J., & **Qahri Saremi, H.**, and Wei, Y. 2012. "Factors of Stickiness in Transfers of Know-How between MNC Units," *Journal of Strategic Information Systems* (21), pp. 31-57.
- 19) Montazer, G.A., **Qahri Saremi, H.**, & Khatibi, V. 2010. "A Neuro Fuzzy Inference Engine for Farsi Numeral Characters Recognition," *Expert Systems with Applications* (37:9), pp. 6327-6337.
- 20) Montazer, G.A., **Qahri Saremi, H.**, & Ramezani, M. 2009. "Design a New Mixed Expert Decision Aiding System Using Fuzzy ELECTRE III Method for Vendor Selection," *Expert Systems with Applications* (36:8), pp. 10837-10847.
- 21) **Qahri Saremi, H.**, Abedin, B., & Meimand Kermani, A. 2008. "Website Structure Improvement: Quadratic Assignment Problem Approach and Ant Colony Meta-Heuristic Technique," <u>Applied Mathematics and Computation</u> (195:1), pp. 285-298.
- 22) Albadvi, A., Sharifi, S. A. R. & Qahri-Saremi, H. 2007. "Application of "PROMETHEE" For Market Targeting: A Case Study on the TV Market in IRAN". *Scientia Iranica*, (14:3), pp. 221-229.

## **CONFERENCE PRESENTATIONS AND PROCEEDINGS**

1) Ghori, M.F., Dehpanah, A., Gemmell, J., **Qahri-Saremi, H.**, and Mobasher, B. 2022. "Does the User Have A Theory of the Recommender? A Grounded Theory Study," *UMAP '22* Adjunct:

- 30th ACM Conference on User Modeling, Adaptation and Personalization. Copenhagen, Denmark.
- Qahri-Saremi, H., and Montazemi, A.R. 2020. "Negativity Bias in the Effects of EWoM Reviews: An Elaboration Likelihood Perspective in Online Service Adoption Context," to be presented at <u>European Conference on Information Systems (ECIS 2020)</u>. AIS Virtual Conference Series
- 3) Ghori, M.F., Dehpanah, A., Gemmell, J., **Qahri-Saremi, H.**, and Mobasher, B. 2019. "Does the User Have A Theory of the Recommender? A Pilot Study," Joint Workshop on Interfaces and Human Decision Making for Recommender Systems, <u>The ACM Conference Series on Recommender Systems</u>. Copenhagen, Denmark.
- 4) **Qahri-Saremi, H.**, and Vaghefi, I. 2018. "Responses to IT Addiction: A Person-Centered Analysis of Outcome and Personality Determinants," pre-conference workshop on Digitalization of the Individual (DOTI), *International Conference on Information Systems (ICIS 2018)*. San Francisco, CA.
- 5) **Qahri-Saremi, H.**, Mueller-Luckey, G., Robinson, R., Hadidi, R., and Sattovia, S. 2018. "Actualization of Electronic Health Records Affordances: An Empirical Investigation of Users' Personal and Behavioral Antecedents," *Hawaii International Conference on System Sciences* (HICSS 2018). Big Island, HI. pp. 3029-3038.
- 6) Vaghefi, I., and **Qahri-Saremi, H.** 2018. (equal contributions) "Personality Predictors of IT Addiction," *Hawaii International Conference on System Sciences (HICSS 2018)*. Big Island, HI. pp. 5274-5283.
  - Mentioned in the several media including the Washington Post (https://www.washingtonpost.com/news/inspired-life/wp/2018/04/10/the-personality-traits-that-put-you-at-risk-for-smartphone-addiction-according-to-science/).
- 7) Pittaway, J., **Qahri-Saremi, H.,** and Montazemi, A.R. 2018. (equal contributions) "Motivating CIO Advice Networking to Improve Firm Performance," *Hawaii International Conference on System Sciences (HICSS 2018)*. Big Island, HI. pp. 4891-4900.
- 8) Vaghefi, I., and **Qahri-Saremi, H.** 2017. (equal contributions) "From IT Addiction to Discontinued Use: A Cognitive Dissonance Perspective," <u>Hawaii International Conference on System Sciences (HICSS 2017)</u>. Big Island, HI. pp. 5650-5659.
  - Nominated for the best paper award and mentioned in the several media outlets.
- 9) **Qahri-Saremi, H.**, and Montazemi, A.R. 2016. (equal contributions) "On the Effectiveness of eWoM Communications: The Moderating Effect of Consumers' Prior Experience," *Americas' Conference on Information Systems (AMCIS 2016)*. San Diego, CA.
- 10) **Qahri-Saremi, H.**, Ebrahimi, S., Pittaway J., & Montazemi, A.R. 2015. (equal contributions) "Factors Affecting Firms' Crises on Online Social Media and the Effectiveness of the Remedial Actions: A Mixed-Methods Research Program", *Conference on Digital Experimentation (CODE)* @ MIT, Cambridge, MA, USA.
- 11) Montazemi, A.R., and **Qahri Saremi, H.** 2014. (equal contributions) "Effectiveness of Electronic Word-of-Mouth on the Consumers' Perceptions of Adopting Products/Services: A Literature

- Review", <u>International Conference on Web Information Systems and Technologies</u>. Barcelona, Spain.
- 12) Montazemi, A.R., and **Qahri Saremi, H.** 2013. (equal contributions) "Factors Affecting Internet Banking Pre-Usage Expectation Formation", <u>Hawaii International Conference on Systems Sciences (HICSS 2013)</u>. Maui, HI.
- 13) Montazemi, A. R., Pittaway, J., & Qahri Saremi, H. 2010. (equal contributions) "Assessment of Ubiquitous Healthcare Information Systems Benefits". *Americas' Conference on Information Systems (AMCIS 2010)*, Lima, Peru.
- 14) Montazemi, A. R., Pittaway, J., & **Qahri Saremi, H.** 2010. "Significance of IT Governance in Transformational Government". <u>tGovernment workshop</u>, Business School, Brunel University, United Kingdom.
- 15) **Qahri Saremi, H.**, Montazer, G.A. & Haghighi Rad, F. 2007. "Ranking of Website Structures using Fuzzy TOPSIS Method with Type-2 Fuzzy Numbers". *International Conference on Fuzzy Systems (FS '07)*. Vancouver, Canada. pp. 186-191.
- 16) **Qahri Saremi, H.** and Montazer, G.A. 2007. "Website Structures Ranking: Applying Extended ELECTRE III Method Based on Fuzzy Notions". *International Conference on Fuzzy Systems (FS '07)*. Vancouver, Canada. pp. 120-125.
- 17) Albadvi, A. and **Qahri Saremi, H.** 2006. "Business Incubation Process Framework: The Case of Iranian High-Tech innovations". *IEEE International Conference on Management of Innovation and Technology (ICMIT 2006)*. Singapore. pp. 1053-1058.
- 18) Albadvi, A. & **Qahri Saremi, H.** 2006. "Models Presenting the Strategic Effects of Emarketplaces on Supply Chain Management Processes". *International Conference on e-Business* 2006 (NCEB 2006). Bangkok, Thailand. pp. 111-119.
- 19) Albadvi, A. & **Qahri Saremi, H.** 2006. "Models Presenting the Transaction-Based Effects of Emarketplaces on Supply Chain Management Processes". *International Conference on e-Business* 2006 (NCEB 2006). Bangkok, Thailand. pp. 45-49.
- 20) Albadvi, A. & **Qahri Saremi, H.** 2006. "Models Presenting the Transaction-Based Effects of Emarketplaces on Supply Chain Management Processes". *International Conference on e-Business* 2006 (NCEB 2006). Bangkok, Thailand. pp. 45-49.

## TALKS, SEMINARS, AND DISCUSSIONS

- 1) **Qahri-Saremi, H.** 2022. "To "Like" or to "Dislike"? Explaining Online Risk Taking from an Integrative Risk Sensitivity and Prospect Theory Perspective", Coles College of Business, Kennesaw State University, Kennesaw, GA, USA (February 2022).
- 2) **Qahri-Saremi, H.** 2022. "Dark Sides of Social Media Platforms", Warwick Business School, Warwick University, England (February 2022).

- 3) **Qahri-Saremi, H.** 2021. "To "Like" or to "Dislike"? Explaining Online Risk Taking from an Integrative Risk Sensitivity and Prospect Theory Perspective", Front Range Information Systems Research Seminar, Fort Collins, Colorado, USA (October 2021).
- 4) **Qahri-Saremi, H.** 2019. "How Does Supplier Integration Improve Firm Performance?", ESSEC Business School. Paris, France (June 2019).
- 5) **Qahri-Saremi, H.** 2019. "Factors Affecting the Adoption of an Electronic Word of Mouth Message", DeGroote School of Business, McMaster University, Hamilton, Canada (July 2019).
- 6) D'Arcy, J., **Qahri-Saremi, H.,** Tarafdar, M. (alphabetical order) 2018. "Expert Panel on the Dark Side of the Digitization of the Individual," pre-conference workshop on Digitalization of the Individual (DOTI), *International Conference on Information Systems (ICIS 2018)*. San Francisco, CA. (see <a href="http://doti.is-research.com/index.php/datenschutzerklaerung/8-doti/13-expert-panel-dark-side-of-doti">http://doti.is-research.com/index.php/datenschutzerklaerung/8-doti/13-expert-panel-dark-side-of-doti</a>).
- 7) **Qahri-Saremi, H.**, and Sharma, S. 2017. "Introduction to Meta-Analysis," *Americas' Conference on Information Systems (AMCIS 2017)*. Boston, MA (see Workshop tab: <a href="https://www.hamedsaremi.me/research.html">https://www.hamedsaremi.me/research.html</a>).
- 8) Sharma, S., and **Qahri-Saremi, H.** 2017. "Introduction to Meta-Analysis," *Midwest Conference on Information Systems (MWAIS 2017)*. Springfield, IL.
- 9) **Qahri-Saremi, H.** 2017. "Who Will Drop IT Addiction? A Theoretical Integration and an Empirical Investigation," Colloquium, College of Computing and Digital Media, DePaul University.
- 10) **Qahri-Saremi, H.** 2015. "Identity and Motivation in Social Media Use," Academy of Management Annual Meeting. (Session Chair & Discussant)
- 11) **Qahri-Saremi, H.** "Data Science". 2014. College of Business and Management, University of Illinois at Springfield.
- 12) **Qahri-Saremi, H.** 2010. "Two-Stage Structural Equation Modeling: A SEM-based technique for Meta-Analysis". DeGroote School of Business, McMaster University.

# RESEARCH GRANTS, AWARDS, AND FELLOWSHIPS

CIS Summer Research Grant (Summer 2022)

CIS Department, College of Business, Colorado State University, (\$5,000).

Competitive Faculty Research Grant. 2020-2021.

University Research Council, DePaul University (\$5,000).

**OpEd Project Public Voices Fellow.** 2020-2021.

Public Voices Fellowship, The OpEd Project.

Competitive Faculty Research Grant. 2019-2020.

University Research Council, DePaul University (\$7,500).

#### CDM Research Graduate Grant. 2018-2019.

College of Computing and Digital Media, DePaul University.

## Academic Initiative Program Research Grant. 2017-2018.

University Research Council, DePaul University (\$10,000).

### Caryl Towsley Moy Endowed Fund for Collaborative Research. 2015-2016.

University of Illinois at Springfield and Southern Illinois University (\$10,000).

### **Summer Competitive Scholarly Research Grant.** 2015-2016.

University of Illinois at Springfield, (\$8,000).

## Graduate Scholarship. 2010-2012.

Government of Ontario, Canada (\$45,000 Canadian Dollar).

## **Graduate Scholarship for Doctoral Students.** 2008-2011.

DeGroote School of Business, McMaster University.

#### **Graduate Tuition Bursary.** 2008-2011.

McMaster University.

#### The Norm Archer Endowed Prize. 2010.

DeGroote School of Business, McMaster University.

#### Robert C. Joyner Doctoral Student Publication Prize. 2010.

DeGroote School of Business, McMaster University.

### Mutual Group Prestige Scholarship. 2009.

McMaster University.

## **TEACHING INTERESTS**

Business Intelligence and Analytics; Business Process Mining; Business Process Management; Enterprise Systems; Behavioral and Computational Research Methods.

## **TEACHING EXPERIENCE**

#### **Business Intelligence (CIS 570)**

CIS Graduate Course

College of Business, Colorado State University (Spring 2022; Summer 2022)

## **Business Analytics (CIS 370)**

Undergraduate Business Core Course

College of Business, Colorado State University (2021-2022)

## **Information Systems Research Methods**

Graduate Course for MS and Ph.D. Students.

College of Computing and Digital Media, DePaul University (Winter 2021)

#### **Fundamentals of Data Science**

### Graduate and Undergraduate Students

College of Computing and Digital Media, DePaul University (2018-2019)

## **Business Process Analysis and Mining**

**Graduate Course** 

College of Computing and Digital Media, DePaul University (2017-2021)

#### **Systems Analysis and Design**

Graduate and Undergraduate Students

College of Computing and Digital Media, DePaul University (2017-2021)

#### **Business Process Management**

**Graduate Course** 

College of Business and Management, University of Illinois Springfield (2014-2016)

## **Data Warehousing**

**Graduate Course** 

College of Business and Management, University of Illinois Springfield (2014-2016)

## **Business Process Management**

Graduate Course

DeGroote School of Business, McMaster University (Fall 2013)

#### **Information Systems in Business**

Undergraduate Course

DeGroote School of Business, McMaster University (Spring 2013)

### SAP TERP10 and TS410 Certification Workshops

Professional Certification Workshop

DeGroote School of Business, McMaster University (2013-2014)

#### PROFESSIONAL SERVICE

### **Service Awards and Recognitions**

- 1. Association for Information Systems (AIS) Distinguished Member (June 2022).
- 2. Outstanding Associate Editor (AE) Award, Internet Research, Emerald Publishing Limited, Inc. (July 2021).

## **Journal Editorial Responsibilities**

- 1. Associate Editor, Internet Research, 2020-2023.
- 2. Guest Editor (with Ofir Turel and Isaac Vaghefi): Special issue on "Dark Sides of Digitalization". 2021. *International Journal of Electronic Commerce* (Volume 25, Issue 2).
- 3. Guest Editor (with Babak Abedin): Special issue on "Social Computing and Service Innovation". 2018. *Journal of Organizational Computing and Electronic Commerce*, (Volume 28, Issue 1).

## **Conference Editorial Responsibilities**

- 1. Co-chair (with Annette Mills and Christoph Weinert): "Adoption and Diffusion of Information Technology (SIGADIT)" Track. June 2023. *European Conference on Information Systems*. Kristiansand, Norway.
- 2. Co-chair (with Ofir Turel and Isaac Vaghefi): "The Dark Side of Information Technology Use" Mini track. January 2023. *Hawaii International Conference on System Sciences*. Virtual.
- 3. Program Co-Chair (with Saeed Akhlaghpour), SIG-ADIT DIGIT Workshop, International Conference on Information Systems, December 2022, Copenhagen, Denmark.
- 4. Co-chair (with Jennifer Claggett and Andreas Eckhardt): "Adoption and Diffusion of Information Technology (SIGADIT)" Track. August 2022. *Americas' Conference on Information Systems*. Minneapolis, Minnesota.
- 5. Co-chair (with Ofir Turel and Isaac Vaghefi): "The Dark Side of Information Technology Use" Mini track. January 2022. *Hawaii International Conference on System Sciences*. Virtual.
- 6. Associate Editor: "Conference Theme Track B: IS for Resilience". December 2021. *International Conference on Information Systems (ICIS 2021)*. Austin, Texas.
- 7. Co-chair (with Andreas Eckhardt and Jean-Gregoire Bernard): "Adoption and Diffusion of Information Technology (SIGADIT)" Track. August 2021. *Americas' Conference on Information Systems*. Montreal, Quebec.
- 8. Co-chair (with Ofir Turel and Isaac Vaghefi): "The Dark Side of Information Technology Use" Mini track. January 2021. *Hawaii International Conference on System Sciences*. Virtual.
- 9. Co-chair (with Ryan Wright and Andreas Eckhardt): "Adoption and Diffusion of Information Technology (SIGADIT)" Track. August 2020. *Americas' Conference on Information Systems*. Virtual.
- 10. Associate Editor: "IS in the Workplace and the Future of Work" Track. December 2020. *International Conference on Information Systems*. Virtual.
- 11. Associate Editor: "Social and Ethical Implications of ICT Use" Track. June 2020. *European Conference on Information Systems*. Virtual.
- 12. Program Committee Member, *International Conference on Social Media & Society*, July 2020, Virtual.
- 13. Co-chair (with Ofir Turel and Isaac Vaghefi): "The Dark Side of Information Technology Use" Mini track. January 2020. *Hawaii International Conference on System Sciences*. Maui, HI.
- 14. Co-chair (with Isaac Vaghefi and Shamel Addas): "Adoption and Use of Ambivalent Information Technologies" Mini track. August 2019. *Americas' Conference on Information Systems*. Cancun, Mexico.

- 15. Co-chair (with Isaac Vaghefi and Shamel Addas): "The Controversial Information Technologies" Mini track. August 2018. *Americas' Conference on Information Systems*. New Orleans, LA.
- 16. Program Committee Member, *Midwest Association for Information Systems Conference*. May 2017. Springfield, IL.
- 17. Program Committee Member, *International Multidisciplinary Conference on e-Technologies*. January 2017. Ottawa, Canada.

#### Reviewer

Journals: MIS Quarterly; Information Systems Research; Journal of Management Information Systems; Journal of the Association for Information Systems; Information Systems Journal; Journal of Strategic Information Systems; European Journal of Information Systems; Decision Sciences Journal; Information & Management; Research Synthesis Methods; Information Systems Frontier; Electronic Commerce Research and Applications; Internet Research; Computers and Education; New Media & Society; Information Systems Management; International Journal of Innovation Studies; Frontiers in Psychology; Australian Journal of Psychology.

Conferences: Academy of Management Annual Meeting; International Conference on Information Systems; Americas' Conference on Information Systems; European Conference on Information Systems; Hawaii International Conference on Systems Sciences.

## **Professional Memberships**

The Association for Information Systems 2010 – Present.

## **FACULTY DEVELOPMENT**

#### **SAP Certified Associate**

"Integration of Business Processes" in SAP ERP (TERP10). SAP-University Alliance Program. Ryerson University. 2011.